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March 6, 1998

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OFFICE OF THE
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K. David Waddell
Executive Secretary
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37219

Re: *BellSouth Telecommunications, Inc.'s Entry Into Long Distance
(InterLATA Service in Tennessee Pursuant to Section 271 of the
Telecommunications Act of 1996*
Docket No. 97-00309

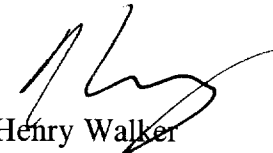
Dear David:

Enclosed are copies of data requests from ACSI to BellSouth relating to the above-captioned proceeding.

These questions were prompted, in large part, by issues raised during the OSS workshop on March 5 and 6.

Very truly yours,

BOULT, CUMMINGS, CONNERS & BERRY, PLC

By: 
Henry Walker

HW/dc
Enclosures
cc: All Parties of Record

BEFORE THE TENNESSEE REGULATORY AUTHORITY

Nashville, Tennessee

March 6, 1998

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OFFICE OF THE
EXECUTIVE SECRETARY

**In Re: BellSouth Telecommunications, Inc.'s Entry Into Long Distance
(InterLATA) Service in Tennessee Pursuant to Section 271 of the
Telecommunications Act of 1996**

Docket No. 97-00309

**American Communications Service, Inc. First Interrogatories
to BellSouth Telecommunications, Inc.**

American Communications Services, Inc. ("ACSI") requests that BellSouth Telecommunications, Inc. answer under oath in accordance with Rules 26 and 33 of the Tennessee Rules of Civil Procedure the following interrogatories. These interrogatories are continuing in nature and Rule 26 of the Tennessee Rules of Civil Procedure requires you to seasonably supplement your responses to these interrogatories.

I. INTERROGATORIES

1. Please explain the steps followed by BellSouth systems when a CLEC places a resale order which moves a BellSouth customer entirely off of BellSouth service and onto ACSI service.

2. Explain which BellSouth employees have access to the databases that reflect the fact that a customer has switched to a CLEC.

3. ACSI often orders a Customer Service Record ("CSR"), only to find out that the customer has additional services on a second CSR. What single data point can ACSI provide to BellSouth to ensure that it receives a complete CSR?

4. How does ACSI know whether a customer has special pricing unless pricing is included in the CSR?

5. ACSI receives resold service from BellSouth at a discount off the end user's price. The price to the end user multiplied by the Tennessee discount produces part of ACSI's "cost" in granting service to the end user. How can a CLEC determine its costs absent the pricing information on the CSR?

6. Please list by date all audits performed by BellSouth of the Local Carrier Service Center ("LCSC") and other systems supporting CLECs.

7. Please describe the process by which BellSouth notifies CLECs of resale customers returning to BellSouth, due date jeopardies, and the date on which a resale customer becomes an ACSI customer.

8. When will the LENS timeout limit be set to one hour for CLECs?

9. When and how will CLECs be able to do a as-is resale order as a change order instead of a disconnect/reconnect?

Respectfully submitted,

A handwritten signature in dark ink, appearing to read "Henry Walker", is written over a horizontal line.

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CERTIFICATE OF SERVICE

I hereby certify that on March 6, 1998, a copy of the foregoing document was served on the parties of record, via hand-delivery, overnight delivery or U.S. Mail, postage prepaid, addressed as follows:

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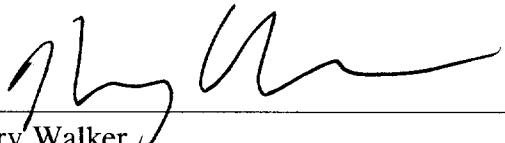
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